

Minutes PPG Meeting – 14.05.2018

Present: Atiya Alam-Jones (Practice Manager), Dawn Riley (Deputy Manager), Tessa Parkin, Alan Smith, Jayne Muspratt, Georgina Clarke (Community Development Manager of Cheshire West Communities Together)

Apologies: Michael Hemmerdinger, Sarah Judson

Welcome: Atiya thanked everyone for coming.

Guest Speaker – Georgina Clarke (Community Development Manager of Cheshire West Communities Together)

Georgina is a community worker for Cheshire West Communities together who are aiming to improve the health of patients from Blacon, Lache, Ellesmere Port and Winsford Communities. They are hoping to tackle health inequalities through asset based community development. They are commissioned as part of Adult Social care early intervention programme from the Council and have recently discussed care communities with Jonathan at CCG and how they can support community engagement and the development of these areas.

With the NHS turning 70 on 5th July, the aim was to consider celebrating the occasion by all things health and wellbeing during the first week and hold a 'Let's Talk' session on healthcare areas such as; diabetes, dementia, mental health and carers. After discussion at our meeting it was agreed that the Elms would work in conjunction with Georgina and organise a 'Memory Café' at our branch surgery in Blacon to give the opportunity for people with and affected by Dementia the chance to come together and chat with like-minded people supported by the Alzheimer's Society. The aim is to provide an environment with memorabilia from the past and play music from the 1940's to help those who may be suffering with Dementia feel at ease. The date that has been proposed is Thursday 5th July and all details will be confirmed nearer to the time. If anyone has any memorabilia they would like to donate to the cause they can contact Georgina Clarke via email: georgina@cwtogether.org.uk and Georgina's minutes will also be attached for further information.

Fundraising Update:

The PPG along with the staff and patients from the Elms have helped raise £439.30 from April 2017 – May 2018 with donating second hand books, prizes for raffles and taking part and buying tickets for our raffles. The main purpose of the fundraising this year was to purchase children's furniture for our waiting area. A massive thank-you to everyone who has helped and supported the Elms with this. The total funds left after costs (PPG Banner, hamper baskets and items) and buying the furniture as of 14.05.2018 is £191.55. It was discussed that if possible to purchase an activity for the children to play with at the table and chairs – DR to look into this.

E-Consult

On average the Practice is saving around 7 – 9 appointments a month which has been great, however we would like to aim to save this amount of appointments per week. It was discussed on how we can promote this to our patients and suggested that a video on how to access on the patient screens in the waiting area and also to let patients know to check YouTube for a 'how to' video on this. There is a YouTube video but there were previous issues with uploading these type of videos and we are currently waiting for an update from Envisage– DR to chase this up again.

PPG Awareness Week 4th – 9th June 2018

It was discussed that the Practice would promote this in the waiting area with an update on the fundraising that the PPG have carried out this year.

Agenda items received from PPG Members - No Items received.

PPG Meetings scheduled for 2018/2019:

Monday 9th July 2018 @ 4:00PM

Monday 10th September 2018 @ 4:00PM

Monday 12th November 2018 @ 4:00PM

Monday 14th January 2019 @ 4:00PM