

Welbeing – Cheshire West and Chester’s assistive technology provider



What is assistive technology?

It can be anything from a range of sensors linked to a Lifeline home unit, which raises an automatic alarm if help is required, for instance, in the event of a fall. Remote monitoring and proactive risk management allows the user to carry out day-to-day tasks without the need for a formal or family carer to be present all the time. The technology also monitors and manages potentially hazardous situations such as floods and extremes of temperature. Assistive technology can help people to maintain their local social and family networks, resolve stress and anxiety leading to improved health and emotional wellbeing as well as continuing to manage any risks and increasing the individual's confidence.

For more information about Welbeing's range of services, please call the Gateway team on 0300 1238123 and ask for Gina.

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Have you planned for an emergency?

West Cheshire Carers Emergency Support Service

What would happen to the person you care for if you were suddenly unable to look after them?

West Cheshire Carers Emergency Support Service is a partnership between:



Cheshire West
and Chester



West Cheshire Carers Emergency Support Service

If there is someone who depends on you, you might worry about what would happen to that person if you were suddenly unable to look after them.

The person you care for may have a disability, an addiction, or problems with their mental health. They may be elderly and frail or a child with additional needs.

Whatever your caring role, we can give you peace of mind that if you have an emergency, the West Cheshire Carers Emergency Support Service can help ensure the person you care for will receive appropriate and rapid assistance.

Examples of an emergency:

- You are late or unable to get home.
- You have an accident.
- You suddenly become ill.
- Because of another crisis, you are needed elsewhere.

Features of the service:

- Contingency planning.
- Carers Emergency Card to carry in wallet or purse.
- 24/7, year-round emergency phone line.
- Maximum of 72 hours emergency respite in the case of contingency plan failing.
- Information about other carer services
- ALL aspects of the service are completely free.

Cheshire and Warrington Carers Trust and WelBeing are funded by Cheshire West and Chester Council to run this scheme.



How to register for the service

For more information, or an application form, please call or email us (details on the back of this leaflet).

If you require help to fill out the form, please mention this when requesting it.